



GHANA CIVIL AVIATION AUTHORITY

PRESS RELEASE

GCAA ASSURES PUBLIC OF INVESTIGATION INTO ALLEGED MISTREATMENT OF KLM PASSENGERS BOUND FOR ACCRA

For Immediate Release

Accra, Ghana - Sunday 28th June 2026: The Ghana Civil Aviation Authority (GCAA) has noted with concern videos circulating on social media showing stranded passengers expressing dissatisfaction over their alleged treatment by KLM in Amsterdam in connection with Flight KL059, which was scheduled to arrive in Accra from Amsterdam on Saturday, June 27, 2026.

As Ghana's aviation regulator, with safety, security, and consumer protection as our top priorities, the GCAA has commenced an investigation into the circumstances surrounding the reported tarmac delay and the alleged mistreatment of some passengers.

The Authority will engage all relevant stakeholders and communicate the outcome of the investigation, where appropriate, in accordance with established regulatory procedures.

The GCAA remain committed to ensuring safety and security of passengers and high standards of service within the aviation sector.

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*Issued by the Ghana Civil Aviation Authority,
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Resources for Editors:

About GCAA:

Established in 1986, the GCAA is the regulatory agency for air transport in Ghana. It provides air navigation services (air space management) within the Accra Flight Information Region (FIR), Licenses air transport operations and regulates the operations of aerodromes in the country. It is also responsible for the economic regulation, consumer protection and the facilitation of efficient aviation operations and services.